

Jeremy Becker

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Enthusiastic taxi driver with a strong track record for excellent customer service. Outstanding time management skills with a talent for establishing the most efficient routes based on the time of day and traffic conditions. Excellent knowledge of local places of interest and ability to answer customers' questions about landmarks and facilities.

Education

High School Diploma

Stevens High School, Rapid City, SD
June 2018

Key Skills

- Satnav systems
- Written and verbal communication
- Following detailed instructions
- Strong local knowledge
- Route planning
- Safe driving practices
- Customer service
- Conversational in Spanish

Certifications

- South Dakota Commercial Driver's License, April 2019

Professional Experience

Taxi Driver

Rapid Taxi Drivers, Rapid City, SD | April 2019 - Present

- Plan efficient journeys using satnav and physical maps, including multi-drop routes
- Establish a friendly and professional rapport with customers, achieving a 99.5% satisfaction rating in 2020
- Remain in close communication with control handlers and pass on essential information on delays and traffic conditions
- Obey all traffic laws and regulations and observe safe driving procedures, including when driving at night and in wet or snowy conditions

Delivery Associate

Deliveroo, Rapid City, SD | June 2018 - April 2019

- Delivered customers' orders quickly and safely, meeting 100% of personal productivity targets throughout employment
- Followed written and verbal instructions to locate hard-to-find addresses throughout Rapid City and the surrounding area
- Used detailed local geographical knowledge to avoid high-traffic areas whenever possible
- Presented a professional and reliable company image to customers and partner restaurants