



Sarah Hastings

Scrum Master with 8 years of experience and a proven track record of delivering high-quality and complex software to a range of clients. Highly productive team player who is dedicated to providing timely results that remain on budget. Possess a Bachelor of Arts computer science degree from Case Western Reserve University and a master's degree in Business Administration from Cleveland State University.

Professional Experience

Scrum Master

CTG Group, Cleveland, OH March 2017 - May 2021

- Delivered more than 75 projects with budgets ranging between \$40,000 and \$80,000 on time and within budget for clients, such as the Bank of Cleveland
- Administered Scrum processes, such as sprint planning, sprint reviews and daily scrums
- Led a team of 12 through continual training and productivity improvement

Lead Developer

JP Morgan Chase, Cleveland, OH November 2013 - February 2017

- Saved the bank \$200,000 in costs through the implementation of a stop-gap system while waiting for a stalled SAP software
- Gathered data on integration issues and issued improvement recommendations to improve productivity
- Implemented scalable applications to improve retrieval and indexing processes

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Ohio, 44109
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Education

Master of Business Administration
CLEVELAND STATE UNIVERSITY,
Cleveland, OH
September 2011 - July 2012

Bachelor of Arts in Computer
Science
CASE WESTERN RESERVE UNIVERSITY,
Cleveland, OH
September 2009 - July 2011

Key Skills

- Waterfall
- PMI
- Scrum
- Java
- Agile development
- MS Office, including Excel and Powerpoint
- Team leadership
- Report writing
- Excellent written and verbal communication skills

Certifications

- Scrum.org Certified Professional Scrum Master