

# TERRY PEREZ

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Energetic and inspiring scrum master with more than one year of experience leading and supporting Agile teams. Adept at scheduling and directing daily scrums to ensure their effectiveness. Strong problem-solving aptitude with a proven ability to identify barriers to progress and generate innovative solutions to keep teams on track.

## PROFESSIONAL EXPERIENCE

### SCRUM MASTER

CTG, Honolulu, HI | May 2019 - Present

- Collaborate with the product owner to determine the goals for each project
- Create and monitor daily targets for each team member, increasing overall productivity by 34% in 2020
- Act as an advocate for the scrum values and motivate and encourage team members, improving staff retention by 43%
- Provide ongoing professional development on organizational skills and Agile working practices, reducing the time from inception to delivery by an average of two weeks

### INFORMATION TECHNOLOGY MANAGER

Keaki Technologies, Honolulu, HI | July 2015 - May 2019

- Leveraged Agile working practices to ensure maximum collaboration and fast delivery times, exceeding 76% of deadlines in 2018
- Monitored, diagnosed and updated the VPN service
- Led teams of up to 15 technicians and performed training and performance monitoring activities
- Maintained up-to-date knowledge of emerging technologies and threat types and generated ideas for service improvement

## EDUCATION

### BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

Kapi'olani Community College, Honolulu, HI | September 2011 - June 2015

## KEY SKILLS

- Written and verbal communication
- Inspiring leadership
- Coaching
- Strategic thinking
- Agile working practices
- Organization and efficiency

## CERTIFICATIONS

- PMI Agile Certified Practitioner, 2016
- Certified Scrum Master, 2019