

# GERALD GERALDO

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## EDUCATION

### Master of Computer Systems

Computer School Of Annandale,  
Annandale, VA  
September 2018 - June 2020  
Participated in the Client  
Relations Program

Coursework completed:

- Business Operations for Coders
- Advanced Software Development
- Applied Security

### Bachelor of Computer Engineering

Fairfax Technological University,  
Fairfax, VA  
September 2014 - June 2018  
Participated in the Software  
Solutions Team

Coursework completed:

- Coding Organization
- Foundations of Computing
- Introduction to Databases

## KEY SKILLS

- Salesforce plus Apex and Java programming languages
- Written and verbal communication
- Research of solutions and market conditions
- Problem analysis and problem-solving
- Client management

## CERTIFICATIONS

- Salesforce Certified Developer, Salesforce Institute, 2021

Driven and detailed-oriented Salesforce developer with professional experience in Salesforce and supplementary programs. Good communicator who is not afraid to ask questions to understand project requirements fully. Skilled researcher able to identify opportunities in a given arena. Supportive teammate and employee willing to go the extra mile to help others.

## PROFESSIONAL EXPERIENCE

### Junior Salesforce Developer

Forward-Thinking Solutions, Fairfax, VA | July 2020 - Present

- Discuss projects with senior employees and recommend Salesforce-based solutions
- Integrate Salesforce sales and commerce solutions with new clients' existing systems
- Work with three long-term clients to continually improve Salesforce operations, resulting in an 18% average increase in marketing ROI
- Identify and implement opportunities for user-interface improvement
- Develop customized customer relationship management platforms

### Salesforce Intern

SRS Software, Annandale, VA | March 2019 - June 2020

- Collected requirements from clients and communicated them to the company's Salesforce professionals
- Performed quality-control work on software products before delivery to clients
- Conducted market and project research to support Salesforce professionals in designing solutions