



Eva Calderon

Hard-working biology graduate with 1+ years of experience in clinical pathology. In-depth understanding of medical terminology, ailments, and treatment paths. Clear communicator with a warm, engaging interpersonal style and the ability to clearly explain complex concepts to others.

Professional Experience

Laboratory Assistant

Clinical Pathology Laboratories Incorporated, Austin, TX July 2019 - Present

- Answer client queries related to lab results over the phone and via email, resulting in a 98% satisfaction rating in 2020
- Perform clinical tests efficiently and precisely, interpreting results with 99.9% accuracy during spot checks
- Work collaboratively with colleagues to investigate and resolve anomalies
- Prioritize tasks according to urgency and work to strict deadlines, performing up to 50 clinical tests per shift

Retail Associate

Tailored Brands, San Marco, TX September 2017 - July 2019

- Represented the company enthusiastically and professionally, collaborating with colleagues to increase repeat custom by 23% in 2018
- Listened to customers' needs and suggested suitable products to suit their requirements
- Maintained a detailed knowledge of the features and benefits of a wide product range and explained key information to customers
- Handled cash and card transactions and kept accurate transaction records

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Education

Bachelor of Science in Biology
The University Of Texas At Austin, Austin, TX
September 2013 - June 2017

Master of Biology
Texas State University, San Marco, TX
September 2017 - June 2019

Coursework completed:

- Cellular Physiology
- Science Processes and Research
- Medical Microbiology
- Cancer Biology

Key Skills

- Organization and multitasking
- Efficient and accurate
- Strong team player
- Customer service
- Excellent clinical knowledge
- Written and oral communication