

# Martine Chung

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Dedicated criminal justice graduate with experience as a store security specialist preventing and recovering company losses. Excellent written and verbal communication skills and able to work collaboratively with colleagues to create a safe, secure working environment. Strong sense of community and understanding of criminal law. Skilled at evidence gathering using video surveillance footage and able to remain calm under pressure and de-escalate conflicts.

## Education

Associate of Arts in Criminal Justice  
COLLEGE OF SOUTHERN IDAHO Twin Falls, ID  
September 2018- June 2020

Coursework completed:

- Criminal Evidence Law
- Law of Arrest, Search, and Seizure
- Introduction to Policing
- Law and Justice

## Key Skills

- Strong team player
- Excellent observational skills and attention to detail
- Clear communicator and active listener
- Outstanding physical fitness
- Fast learner
- Thrives in fast-paced and challenging working environments

## Certifications

- National Association of Human Resources Certified Trainer

## Professional Experience

### Security Specialist

Target, Twin Falls, ID | June 2020 - Present

- Use surveillance and intelligence strategies to detect thefts and recover goods in a 130,000 sq. ft. building
- Assist law enforcement officers with apprehensions, closely following health and safety best practice
- De-escalate heated situations and provide support for the sales team to calmly resolve disputes
- Work collaboratively with colleagues to maintain a safe and secure store environment
- Greet customers and provide warm, efficient assistance that reflects the brand's values

### Retail Clerk

Albertsons, Twin Falls, ID | January 2017 - June 2020

- Maintained up-to-date knowledge of products and communicated this clearly to customers
- Worked as part of a large team to meet demanding sales targets under time pressure
- Remained alert to security and safety concerns and assisted security team as required