

# COURTNEY WU

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Experienced senior software developer with 7+ years' experience creating innovative EMR and PHR systems for the medical insurance industry. Strong and inspiring leadership style with a talent for training and nurturing recent software engineering graduates. Extensive experience in database management and conceptual data model creation. Excellent reputation for successful collaboration with multidisciplinary teams to develop software applications from an initial idea to a finished product.

## PROFESSIONAL EXPERIENCE

### SENIOR SOFTWARE DEVELOPER

National General Insurance, Dallas, TX | February 2018 - Present

- Design software applications and run tests to assess their effectiveness
- Identify and troubleshoot programming errors in company software resulting in a \$40,000 savings over two years
- Mentor eight new team members and lead the professional development program to improve technical knowledge and efficiency
- Collaborate with analysis department and software clients to identify necessary improvements to current products and explore opportunities for new applications
- Listen to the needs of clients and apply creative problem-solving skills to generate applications that meet their requirements

### SOFTWARE DEVELOPER

Health One Alliance, Dallas, TX | July 2012 - February 2018

- Collaborated with colleagues to design software updates to improve the usability of online systems
- Consulted with clients to assess their needs and used insights to determine and record system specifications
- Created and maintained documentation to monitor the team's software applications
- Provided troubleshooting and debugging support

## EDUCATION

### BACHELOR OF SCIENCE IN SOFTWARE ENGINEERING

Erik Jonsson School of Engineering and Computer Science, The University of Texas at Dallas, Richardson, TX | September 2008 - July 2012

## KEY SKILLS

- Ability to lead and delegate
- Knowledge of medical software
- Coding in Java, Python, and Ruby
- Database management

## CERTIFICATIONS

- Professional Certificate in Data Science, HarvardX, 2015