

Ewan Smith
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Profile

Highly motivated pharmacist with over 12 years of experience delivering quality pharmaceutical care. Proven ability to grow revenues through excellent customer care and in-depth knowledge of medications. Well-organized with good written and verbal communication skills.

Professional Experience

Pharmacist, Walgreens Central, Tampa, FL

September 2012 - Present

- Developed a network of medical personnel which has increased the number of new patients using the pharmacy by an average of 75 each month
- Provide prompt, efficient, and friendly service
- Increased the discount rate with a key supplier from 8% to 15%
- Built growth and sales by introducing a wellness and loyalty program that increased revenue by \$18,000 and increased customer satisfaction by 83%.

Pharmacist, Rite Aid, Tampa, FL

June 2008 - August 2012

- Prepared bills for insurance companies on behalf of patients
- Filled scripts with 100% accuracy
- Hired and trained two pharmacy technicians that improved performance by 27%
- Received 95% positive feedback in a customer satisfaction survey
- Assisted in managing supplies and medication stocks as well as ordering additional stock when required.

Education

Bachelor of Science in Pharmaceutical Sciences

UNIVERSITY OF MIAMI Miami, FL, September 2000 - June 2004

Doctor of Pharmacy

UNIVERSITY OF FLORIDA Tampa, FL, September 2004 - June 2008

Key Skills

- Customer-orientated
- Inventory control
- Organization
- Problem-solving
- Knowledge of medications

Certifications

- BPS Board-Certified Critical Care Pharmacist
- Adept at using a team-driven approach to delivering care for critically ill patients