

JONATHAN ROSS

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Highly skilled and dependable mechanic with eight years of hands-on experience. Extensive knowledge of the workings of a wide range of gasoline and diesel vehicles. Well-versed in understanding technical documentation and familiar with a variety of components. Able to explain service schedules and mechanical issues to clients.

PROFESSIONAL EXPERIENCE

LEAD MECHANIC

General Motors West Side, Austin, TX | November 2016 - Present

- Supervise a team of five mechanics and three apprentices
- Diagnose, troubleshoot and repair problems on a wide range of vehicles
- Manage the day-to-day schedule of repair projects and vehicles coming in for scheduled services
- Test drive vehicles to ensure all issues have been resolved
- Leading the workshop to receive two national awards for high-quality workmanship and excellent customer service

MECHANIC

Quality Motors, Austin, TX | July 2012 - October 2016

- Worked under the direction and supervision of a Master Mechanic
- Performed routine scheduled services on a variety of vehicles
- Spoke to an average of 57 customers each week and discussed labor, repair, and service schedules
- Finished all jobs 13% faster than the company average

EDUCATION

ASSOCIATES DEGREE IN AUTOMOTIVE ENGINEERING

Austin Community College Austin, TX | September 2010 - June 2012

KEY SKILLS

- Troubleshooting
- Leadership
- Maintenance procedures
- Inspecting vehicles
- Rebuilding engines

CERTIFICATIONS

- ASE A-Series Certification, Master Auto Technician, National Institute of Automotive Service Excellence, 2018