



Jason Roberts

Friendly and professional cashier with almost two years of experience working at busy retail outlet servicing over 200 customers a day. Strong customer service skills and the ability to work efficiently and accurately in a fast-paced environment. Able to resolve customer complaints with empathy when they arise.

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Professional Experience

Grocery Store Cashier

Johnson's Groceries, Dallas, TX September 2019 - Present

- Scan items and receive payment by cash, check, credit card or Apple/Google Pay with an average of \$7,300 daily transactions
- Successfully encourage customers to sign up for store loyalty cards at more than 15% above the average
- Balance cash register with accuracy and efficiency at the end of each shift
- Greet customers and assist them as needed
- Maintain top ratings from management

Part-time Grocery Store Clerk

Shop'n'Go Convenience, Dallas, TX April 2019 - September 2019

- Stocked shelves and created sales displays
- Greeted customers and offered assistance
- Performed carry-out service when requested
- Kept store clean and well maintained at all times

Education

High School Diploma
Baxter High School, Dallas, TX
September 2015 - May 2019

Key Skills

- Excellent customer service and interpersonal skills
- Able to work calmly in demanding environments
- Accuracy of processing cash and credit transactions and balancing cash drawer
- Outstanding prioritizing skills
- Able to lift heavy objects and stand for long periods