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Profile

Observant, safety-focused Security Officer with seven years of experience in surveillance and crime and loss prevention. Highly knowledgeable in best monitoring practices, criminal law, and law enforcement procedures.

Professional Experience

Security Officer, Dadeland Mall, South Miami, FL

February 2017 – Present

- Manage employee exits and scans for over 700 full- and part-time employees
- Utilize scanning machines and tools to check for stolen merchandise
- View CCTV footage of sorting areas to catch theft incidents as they occur
- Approach incidents calmly and professionally to uncover and deter thefts
- Detain employees found with stolen merchandise and work with law enforcement accordingly
- Request law enforcement or medical as needed

Loss Prevention Officer, Bed Bath & Beyond, Miami Gardens, FL

January 2015 - January 2017

- Continually monitored customer, staff, and parking lot areas with CCTV
- Approached shoplifters, recovered stolen merchandise, and assisted law enforcement with investigations
- Implemented and enforced store loss prevention guidelines and policies
- Performed background checks on new hires
- Trained new security staff on company regulations and proper search protocols
- Responded to on-site medical incidents and worked with emergency personnel as needed

Security Guard, KJT Jewelry Manufacturing, Miami Beach, FL

January 2013 - December 2014

- Patrolled and viewed CCTV footage of manufacturing and packaging areas to detect and deter theft
- Inspected employees and searched bags upon their leaving premises
- Recommended and helped implement standardization of procedures across all shifts
- Provided Loss Prevention Manager with regular safety reports

Education

Private Security Officer Certificate Course

Miami Dade College, Hialeah, FL, August 2011 - December 2012

Key Skills

- Stationary surveillance
- Theft prevention training
- Conflict resolution techniques
- Investigation documentation
- Crisis intervention training

Certification

- Florida Class D Security License, 2012