

Grace Bradley
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Profile/Objective

Professional and FAA-certified flight attendant who is fluent in both Spanish and English. Enthusiastic about serving on a cabin crew and completed over 150 hands-on training hours in aircraft systems, passenger interaction, and emergency medical and evacuation response prior to entering the industry.

Key Skills/Knowledge Areas

- Outstanding customer service
- Time management
- Food allergies
- Fluent in English and Spanish
- Professional demeanor

Education

COMPREHENSIVE FLIGHT ATTENDANT & AIRLINE CUSTOMER SERVICE PROGRAM GRADUATE
THE AIRLINE ACADEMY, Ormond Beach, Florida, April 2020 - May 2020

Completed Courses

Distance Courses

- Airline Terminology
- Geography
- F.A.A. Aviation Weather
- Booking and Ticketing

Hands-On Courses

- Aircraft Systems Overview
- Flight Attendant Duties
- Cabin Prep
- CPR/AED
- Emergency Situation Training
- Emergency Evacuation Training
- Operation Wing and Water Evacuations

Professional Experience

Flight Attendant, Alaska Airlines, Seattle, WA

June 2020 – Present

- Named “Flight Attendant of the Month” twice for outstanding customer service and positive attitude, in only six months on the job.
- Reassured passengers during turbulent conditions, common during U.S. mainland to Alaska flights.
- Offered, without prompting, to switch or cover shifts with other team members, so they could attend events important to their kids.
- Completed thorough pre-flight cleanings and safety inspections in record times.