

# EMILE STOKES

123 Your Street, Dallas, TX 71112   youremail@example.com   (123)-456-7890

Energetic and bilingual (English and French) flight attendant with 2+ years at American Airlines as a crew member on both domestic and international flights. Equipped with an expertise in emergency medicine supported by an AAS in Emergency Medical/Paramedic Services. Fluent in both French and English.

## EDUCATION

### EMERGENCY MEDICAL SERVICES ASSOCIATE OF APPLIED SCIENCE

Dallas County Community College,  
Richardson, TX  
September 2012 - June 2014

## KEY SKILLS

- Customer service
- Problem solving
- English and French fluency
- Emergency and evacuation procedures
- High emotional intelligence

## CERTIFICATIONS

- FAA Certificate of Demonstrated Proficiency
- CPR/AED Certified

## PROFESSIONAL EXPERIENCE

### FLIGHT ATTENDANT

American Airlines, Fort Worth, TX  
December 2018 – Present

- Ensure passenger safety and comfort on domestic flights in the southern U.S. for 50 to 60 hours per week.
- Determined means for condensing overhead storage that opened up 10% more space.
- Instruct and demonstrate proper use of flight and emergency equipment.
- Provide extra assistance for passengers who are disabled or under the age of 18.

### READYRESERVE FLIGHT ATTENDANT

American Airlines, Dallas, TX  
April 2018 – November 2018

- Searched actively for ways to contribute/lighten the workload of others during airport-based reserve hours.
- Assisted with ticketing, carry-on baggage, and other pre-flight duties more while waiting for potential flights.
- Worked 14-hour days, without complaint, if called on to work shifts at the end of reserve hours.
- Provided passengers with whose final destination was Dallas-Fort Worth with local history, leisure activity ideas in the area, and great locations for photographs.