

Emile Stokes
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Profile/Objective

Energetic and bilingual (English and French) flight attendant with 2+ years at American Airlines as a crew member on both domestic and international flights. Equipped with an expertise in emergency medicine supported by an AAS in Emergency Medical/Paramedic Services. Fluent in both French and English.

Key Skills/Knowledge Areas

- Customer service
- Problem solving
- English and French fluency
- Emergency and evacuation procedures
- High emotional intelligence

Education

Emergency Medical Services Associate of Applied Science

DALLAS COUNTY COMMUNITY COLLEGE Richardson, TX, September 2012 - June 2014

Certifications

- FAA Certificate of Demonstrated Proficiency
- CPR/AED Certified

Professional Experience

Flight Attendant, American Airlines, Fort Worth, TX

December 2018 – Present

- Ensure passenger safety and comfort on domestic flights in the southern U.S. for 50 to 60 hours per week.
- Determined means for condensing overhead storage that opened up 10% more space.
- Instruct and demonstrate proper use of flight and emergency equipment.
- Provide extra assistance for passengers who are disabled or under the age of 18.

ReadyReserve Flight Attendant, American Airlines, Dallas, TX

April 2018 – November 2018

- Searched actively for ways to contribute/lighten the workload of others during airport-based reserve hours.
- Assisted with ticketing, carry-on baggage, and other pre-flight duties. more while waiting for potential flights.
- Worked 14-hour days, without complaint, if called on to work shifts at the end of reserve hours.
- Provided passengers with whose final destination was Dallas-Fort Worth with local history, leisure activity ideas in the area, and great locations for photographs.