

# Skyler Thompson

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## PROFILE

An energetic hairstylist with two years of experience working with image-conscious customers of all ages. A strong history of delivering high-quality hairstyling and beauty services to support client vision. Adept at leveraging creative use of color, ombre, and extensions to maximize customer satisfaction.

## PROFESSIONAL EXPERIENCE

### Hairstylist

The Spa at Sun Valley, San Diego, CA | November 2022 – present

- Deliver high-quality hairstyling services to a diverse range of clients for a resort spa, including cuts, chemical services, and therapeutic hair and scalp treatments
- Recommend treatments and spa services to guests, upsell products and services, and generate over \$5K in additional revenue month over month
- Build rapport with clients, communicate with empathy and understanding, achieve an 85% retention rate, and receive monthly customer satisfaction ratings of 89% to 94%

### Hairstylist

Selena Hair Salon, San Diego, CA | June 2021 – November 2022

- Performed haircuts, styling, and coloring for 8 to 12 clients per day for a premium salon, recommended ideal hair care and beauty products, and maintained an 84% client satisfaction rating
- Analyzed hair texture and customer facial shape, identified optimal looks and styles based on client preferences, and built rapport and long-term client relationships

## EDUCATION

### High School Diploma

West View High, San Diego, CA  
September 2017 – June 2021

## KEY SKILLS

- Precision haircutting
- Finishing and styling
- Redken color expertise
- Ombre and balayage
- Client retention

## CERTIFICATIONS

- Licensed Cosmetologist, Advance Beauty School, California - 2021, License #12345