

Joy Marcus

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PROFILE

Professional, energetic hairstylist with two years of experience working with image-conscious customers of all ages. Passionate about beauty and applying my cutting-edge skills to my clients' visions. Specialties include techniques that drive confidence, including creative use of color and ombre, extensions, and maintaining hair health.

PROFESSIONAL EXPERIENCE

Hair Stylist

The Spa at Sun Valley, Sun Valley, Idaho | May 2018 — Present

- Greet guests and welcome them to the resort spa and its services
- Perform cuts, styles, chemical services and therapeutic hair and scalp treatments for resort guests
- Recommend treatments and spa products
- Provide updos and special occasion hair for guests celebrating weddings and other events
- Maintain clean and sanitary workstation
- Provide support for colleagues and spa staff
- Resolve guest complaints
- Assist guests in all inquiries related to spa, fitness center, and other hotel services

Nordic Ski Shop Staff

Pomerelle Mountain Resort, Malta, Idaho | October 2015 — March 2018

- Assist clients with rentals and purchases of skis and other equipment
- Wax skis
- Pack snowshoe trails
- Sell and stock merchandise
- Yurt servicing

EDUCATION

Cosmetology Program

Paul Mitchell The School Boise,
Boise IDAHO
December 2017 - April 2018

KEY SKILLS

- Precision haircutting and design
- Finishing and styling
- Redken color expertise
- Ombre and balayage
- Extensions
- Client retention
- Pre-booking appointments
- Client education about fashion
- Marketing products
- Social media

CERTIFICATIONS

- Idaho Cosmetology License