

**Helen L. Bentley**  
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## Profile

Safety-focused firefighting professional with 10 years of experience working effectively and efficiently in emergency scenarios. Acutely knowledgeable of NREMT emergency medical services, EMT-B, EMT-I, and EMT-P procedures and treatment protocols.

## Professional Experience

### **Firefighter I, City of Branson Fire Department, Branson, MO**

*January 2016 – Present*

- Ensure personnel (4 on-site firefighters and six volunteers) and equipment are ready to respond to EMS calls and emergency fires
- Inspect, repair, and perform technical tasks related to Fire Department apparatus and equipment, including two ambulances, two fire trucks, and one ladder truck.
- Administer first-aid, life support, and other emergency medical duties as designated by state regulatory agencies
- Preparing weekly reports regarding the functions and activities of the Fire Department as assigned

### **Wildland Firefighter, United States Fish and Wildlife Service, Rolla, MO**

*March 2013 - December 2015*

- Cultivated working knowledge of fire suppression and fuels management practices and techniques
- Assisted in and executed backfire, burnout, and tree falling operations in three massive wildfires and over 50 smaller burns
- Operated a variety of specialized techniques, tools, and equipment while actively managing wildfires
- Conducted maintenance and repairs on fire engines, tractors, hand tools, and chain saws

### **Probationary Firefighter, Springfield Fire Department, Springfield, MO**

*February 2010 – February 2013*

- Combated, controlled, and extinguished fires in commercial and residential buildings
- Performed rescue/extrication operations
- Attended instruction classes, training sessions, and drills

## Education

### **Associate of Science in Fire Technology and Administration**

*Three Rivers Community College, Poplar Bluff, MO, August 2007 - December 2009*

## Key Skills

- Strong written and verbal communication skills
- Physical fitness
- Ability to make sound decisions in dangerous situations
- Proficiency in departmental policies and regulations

## Certifications

- EMT License, 2009
- CPR Certificate (American Red Cross), 2009
- Valid Missouri Driver License, 2005

## Professional Affiliations

- Active Member, International Association of Firefighters
- Active Member, National Association of Emergency Medical Technicians