

Cynthia Jackson
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Profile

Licensed cosmetologist with 7+ years experience in high-volume salons. Passionate about children's hair and certified as an Autism-friendly hairstylist. Outgoing and solution-oriented professional who maintains a 93% positive feedback rate.

Professional Experience

Hair Stylist/Cosmetologist, Cookie Cutters, Boston, MA

April 2016 – Present

- Wash, cut, and styled hair for children ages 2 to 12
- Style hair for children and family photoshoots, apply light makeup
- Create a comfortable salon environment for both parents and children
- Perform makeup, styling, and nails for children's glamour and rock star parties
- Maintain 32 regular clients

Hair Stylist, Ulta Beauty, Boston, MA

April 2016 – May 2019

- Named Stylist of the Month three times for exceptional customer satisfaction and overall positive attitude
- Upsold \$2,000 worth of products monthly
- Built a loyal clientele, with a 50% first-time client retention rate
- Styled hair for 8 weddings, 4 quinceaneras, 24 proms, and 18 homecoming events
- Answered phones and scheduled appointments

Education

Cosmetology Certificate

MILDRED ELLEY PITTSFIELD, MA September 2010 – October 2011

Key Skills

- Appointment Management
- Bookkeeping
- Social Media
- Customer Services
- Working with Children
- Children's Hairstyles
- Facials
- Manicures/pedicures
- Working with Autism clients