# **ANDRE JACKSON**

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Results-driven computer scientist with 12+ years' experience in network design. Able to deploy and maintain LAN and WAN infrastructure, troubleshoot and accurately conduct system repairs. Experience leading teams, planning and managing projects and communicating with a variety of stakeholders.

#### **EDUCATION**

# BACHELOR OF SCIENCE IN COMPUTER SCIENCE

Iowa State University, Ames, IA September 2002 - June 2006

# MASTER OF SCIENCE IN COMPUTER SCIENCE

Columbia University, New York, NY September 2006 - June 2008

## KEY SKILLS

- Project management
- Leadership skills
- Cisco and VMWare expertise
- Document management
- Network security systems

## CERTIFICATIONS

- Cisco Certified Design Professional, 2018
- VMware Certified Advanced Professional 6 - Data Center Virtualization Design, 2017

## PROFESSIONAL EXPERIENCE

#### SENIOR NETWORK ENGINEER

Chestnut Systems, Boise, ID April 2012 - Present

- Lead team of 5 IT specialists in designing, documenting and implementing upgrade of network to Cisco 6500-E, including migrating more than 100 WAN connections in multiple locations
- Manage and troubleshoot over 500 servers
- Implement remote access to servers in remote sites via Avocent products
- Configure, upgrade and troubleshoot Cisco switches and routers

#### NETWORK ENGINEER

Pine Network Solutions, Boise, ID July 2008 - March 2012

- Designed and installed private and public wireless services for public parks and buildings around Boise
- Conducted security assessments and made recommendations for remote access, disaster recovery and server security
- Monitored network capacity and performance and resolved complex network problems