

Andre Jackson
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Profile

Results-driven computer scientist with 12+ years' experience in network design. Able to deploy and maintain LAN and WAN infrastructure, troubleshoot and accurately conduct system repairs. Experience leading teams, planning and managing projects and communicating with a variety of stakeholders.

Professional Experience

Senior Network Engineer, Chestnut Systems, Boise, ID

April 2012 - Present

- Lead team of 5 IT specialists in designing, documenting and implementing upgrade of network to Cisco 6500-E, including migrating more than 100 WAN connections in multiple locations
- Manage and troubleshoot over 500 servers
- Implement remote access to servers in remote sites via Avocent products
- Configure, upgrade and troubleshoot Cisco switches and routers

Network Engineer, Pine Network Solutions, Boise, ID

July 2008 - March 2012

- Designed and installed private and public wireless services for public parks and buildings around Boise
- Conducted security assessments and made recommendations for remote access, disaster recovery and server security
- Monitored network capacity and performance and resolved complex network problems

Education

Bachelor of Science in Computer Science

Iowa State University, Ames, IA, September 2002 - June 2006

Master of Science in Computer Science

Columbia University, New York, NY, September 2006 - June 2008

Key Skills

- Project management
- Leadership skills
- Cisco and VMWare expertise
- Document management
- Network security systems

Certifications

- Cisco Certified Design Professional, 2018
- VMware Certified Advanced Professional 6 - Data Center Virtualization Design, 2017