Jose Santos

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Accomplished clinical social worker with more than 13 years of experience counseling and treating individuals in substance abuse, mental health, domestic violence and crisis intervention. Organized and able to work efficiently in a fast-paced environment while managing multiple priorities.

Education

Doctorate in Clinical Social Work University of Pennsylvania, Philadelphia, PA, September 2007 -June 2010

Master of Social Work University of Pittsburgh, Pittsburgh, PA, September 2002 - June 2005

Key Skills

- Adept at conflict resolution
- Community outreach development
- Culturally sensitive
- Expertise in group therapy and crisis intervention
- Proficiency with case management

Certifications

 Licensed Clinical Social Worker, Pennsylvania, 2019

Professional Experience

Clinical Social Worker

Beta Services, Pittsburgh, PA | February 2012 - Present

- Manage a caseload of adult and adolescent patients who are recently arrived refugees
- Develop measurable treatment plans and adapt as needed
- Connect clients with community services, protective services and resource agencies
- Conduct individual and group therapy sessions
- Display sensitivity to the cultural and linguistic needs of recently arrived immigrants who have experienced trauma

Clinical Social Worker

Omega Guidance Services, Philadelphia, PA | July 2005 - January 2012

- Assisted families in navigating mental health, substance abuse, educational and social systems to develop care plans to improve the health and well-being of adolescents
- Facilitated group therapy sessions with teens struggling with substance abuse and those at risk of developing addiction
- Built relationships and communicated with community partners, educators, families and social services to ensure care was coordinated in all sectors of the adolescent's life
- Evaluated clients to determine risk of abuse, neglect, self-harm and suicide
- Compiled documentation for court hearings and presented findings in court