

**Anika Patel**  
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## Profile

Results-oriented social worker with eight years of experience in health care, providing care and case management for clients and patients in hospital and home-care settings. Experience advocating for clients from diverse cultural and socioeconomic backgrounds. Strong listening skills to determine client needs and find the right resources to give the best chance for success.

## Professional Experience

### **Medical Social Worker, Northern Medical Center, Cleveland, OH**

*April 2016 - Present*

- Work with patients, families, other members of the health care team and community organizations to formulate a realistic discharge plan
- Coordinate transfers to other facilities, including rehabilitation centers and skilled nursing facilities
- Establish and maintain positive relationships with other health care providers, government regulators, residents, families and the community
- Maintain accurate client records and safeguard confidentiality of all patient-related information

### **Social Worker, Alpha Assisted Living, Dayton, OH**

*June 2012 - March 2016*

- Performed psychosocial assessment of new residents to determine level of care and specific services required and collaborated with other staff to formulate an individualized care plan
- Provided individual counseling to help residents adjust to new living situation
- Communicated with residents and their families about their rights and advocated for clients to ensure their needs were met
- Provided expert advice to administration and other staff members on the impact of social issues on resident care

## Education

### **Master of Social Work**

*Bowling Green State University, Bowling Green, OH, September 2010 - June 2012*

### **Bachelor of Sociology**

*University of Michigan, Detroit, MI, September 2006 - June 2010*

## Key Skills

- Active listening skills
- Case management
- Empathy
- Knowledge of healthcare needs
- Problem solving skills

## Certifications

- Licensed Social Worker, Ohio, 2018