

Professional Experience

Server

Chewie's, Danville, OH | July 2013-present

- Take drink orders
- Deliver menus to guests upon arrival and offer appetizer suggestions
- Accurately record guest orders
- Deliver meals to table promptly to ensure food was served while hot
- Check salad bar temperatures and rotate cold foods to ensure food safety per health department regulations

Starlight Cuisine

Dryden GA | May 2003-July 2013

- Enhanced an upscale dining experience by quickly greeting customers and offering to take an order or check back
- Entered orders into a Xonos POS system to ensure accuracy
- Confirmed accuracy of orders and customer satisfaction with food by checking back frequently
- Offered upsell suggestions to customers, including appetizers, beverage upgrades and dessert ideas
- Cashed out customers at the table so they were able to remain seated to improve their dining experience

Education

Associate Degree in Business Management

NC State College, Mansfield, OH | June 2003

Monica Cousins

765 Berry Lane,
Evans, IL 90876
email@youremail.com
(123) 456-7890

Professional server with over 17 years' experience who has served over 100,000 hungry diners while providing a positive dining experience for customers. Practices safe food handling techniques while using interpersonal skills to ensure customer service is positive for guests.

Key Skills

- Accurately records orders
- Ensures correct orders before serving
- Checks back frequently to ensure customer satisfaction
- Clears tables to keep the dining area in good order