

# Danny Banks

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## PROFILE

Server with one year of experience in food service, providing a friendly, upbeat customer experience. Ensured prompt service by maintaining a high level of energy and enthusiasm for customer service. Led the team in the use of new technology when the company’s new POS system was introduced and built team spirit by helping others on the team become comfortable with the use of the new technology.

## PROFESSIONAL EXPERIENCE

### Server

Jenny’s Fine Food, Clayton, GA | January 2019-January 2020

- Enhanced customer experiences by actively listening to customer needs and orders
- Accurately recorded orders on the Xonos POS system
- Led the team by supporting and encouraging other when new technology was introduced by management
- Exhibited a positive, friendly attitude at all times
- Cashed out customers after the meal, while ensuring the accuracy of the bills

## EDUCATION

### High School Diploma

Colonel Crawford High School,  
Jones, TX, June 2019

## KEY SKILLS

- Friendly with customers and team members
- Enthusiastic about customer service and interacting with guests
- Technical skills
- Fast learner
- Leadership skills and positive attitude
- POS system operation
- Customer service
- Interpersonal skills
- Communication skills

## AWARDS AND HONORS

- Class Valedictorian and Colonel Crawford High School Honor Society President