

**Ella Mueller**  
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## Profile

Results-driven computer science graduate who excels in performing data collection and analysis, preparing detailed reports and maintaining databases. Strong attention to detail and analytical abilities help identify problems and provide innovative solutions. Time management and organizational skills help complete multiple projects with competing deadlines.

## Key Skills

- Databases: Oracle, Access, Relational Databases
- Languages: Visual Basic, JavaScript, C++, Perl, SQL
- Systems: Unix, Linux, Windows, Mobile
- Data gathering and analysis
- End-user support

## Education

**Bachelor of Arts in Computer Science, Information Technology, GPA 3.5**  
*University of North Carolina Charlotte, Charlotte, NC September 2015 – June 2019*

Courses Completed:

- Database Design and Implementation
- Software Architecture and Design
- Web-Based Application Design and Development

## Professional Experience

**Data Analyst Intern, Alpha Beta Company, Charlotte, NC**  
*June 2018 – September 2018*

- Analyzed data to identify gaps and proposed solutions
- Generated reports using advanced SQL
- Identified multiple data issues and assisted with their resolution

**Library Assistant, University of North Carolina Charlotte Library, Charlotte, NC**  
*September 2015 – June 2019*

- Assisted clients to use technology and databases to find required learning materials
- Provided troubleshooting assistance to library staff and users for technological problems and clearly communicated solutions to ensure they could efficiently return to work
- Worked with a team to ensure all library functions were carried out, including entering new items in database, re-shelving, ordering books and serving customers