Akira Ito

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Passionate UX designer, dedicated to developing accessible technologies that promote empathy and understanding. Experienced at working collaboratively and bringing together different viewpoints to ensure technological solutions meet the needs of all users.

Key Skills & Proficiencies

- Unit testing
- Thorough understanding of UI/UX design principles
- Technologies: HTML, CSS, GitHub, Scrum, SOLID, GRASP, JavaScript
- Wireframe production
- Team player
- Excellent verbal and written communication skills

Professional Experience

User Experience Designer
Black Cat Apps, San Francisco, CA | September 2018 – Present

- Redesigned 3 mobile apps that were featured in mashable and Techcrunch
- Work collaboratively with designers, developers, research managers and producers to develop creative solutions that are accessible to users with diverse needs
- Do front-end programming using HTML 5, CSS and JavaScript to develop and build web-based prototypes

Design Intern
Gordon & Stevens Software, Chicago, IL | June 2017 – September 2017

- Completed user research to identify opportunities for improving client's web presence, which lead to site enhancements, including intuitive site navigation that decreased bounce rate by 27%
- Assisted with usability testing for landing pages in preparation for website redesign
- Produced wireframes that contributed to user-centered design efforts for mobile applications

Education

Master of Science in Human-Computer Interaction, GPA 3.2
DePaul University, Chicago, IL September 2016 – June 2018

Areas of Study:
- UX Strategy and Web Analytics
- Accessibility and Design for Diverse Users
- Usability Evaluation Methods
- Bachelor of Science in User Experience Design, GPA 3.8
- DePaul University, Chicago, IL September 2012 – June 2016

Areas of Study:
- Principles of Interactivity
- User Experience Design Frameworks
- User Interface Development for Interactive Systems