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Profile

Professional server with over 17 years' experience who has served over 100,000 hungry diners while providing a positive dining experience for customers. Practices safe food handling techniques while using interpersonal skills to ensure customer service is positive for guests.

Professional Experience

Server, Chewie's, Danville, OH

July 2013-present

- Take drink orders
- Deliver menus to guests upon arrival and offer appetizer suggestions
- Accurately record guest orders
- Deliver meals to table promptly to ensure food was served while hot
- Check salad bar temperatures and rotate cold foods to ensure food safety per health department regulations

Starlight Cuisine, Dryden GA

May 2003-July 2013

- Enhanced an upscale dining experience by quickly greeting customers and offering to take an order or check back
- Entered orders into a Xonos POS system to ensure accuracy
- Confirmed accuracy of orders and customer satisfaction with food by checking back frequently
- Offered upsell suggestions to customers, including appetizers, beverage upgrades and dessert ideas
- Cashed out customers at the table so they were able to remain seated to improve their dining experience

Education

Associate Degree in Business Management

NC State College, Mansfield, OH, June 2003

Key Skills

- Accurately records orders
- Ensures correct orders before serving
- Checks back frequently to ensure customer satisfaction
- Clears tables to keep the dining area in good order