

Professional Experience

Bartender and Server

Addison's American Grill, Columbia, MO | September 2019-Present

- Promoted from lead server to bartender
- Used suggestive selling techniques to increase cover average and improve the customer dining experience
- New hire trainer for new servers

Bar Back

Outback Steakhouse, Columbia, MO | March 2017-September 2019

- Ensured that the bar had plenty of supplies, including alcohol, ice and glasses to keep up during busy shifts
- Helped change kegs and clear the lines when needed
- Assisted bartenders with overall customer service

Education

Hotel and Restaurant Management Program, Expected Graduation 2020

University of Missouri, Columbia, MO

- Intern at Bleu Catering Company to increase my knowledge about catered events
- Core courses include accounting for restaurants, sales strategies, and kitchen operations

John Smith

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Server and bar back with experience 3 years' experience working in the best restaurants in town. Knowledgeable about food and wine pairings, able to confidently recommend food and drinks to guests. Able to provide excellent customer service even on busy nights or to larger parties. Career goals include owning and operating my own fine-dining restaurant.

Key Skills

- Thorough knowledge about wines from many regions of the world
- Trained in both front of the house and back of the house positions
- Friendly, polite and professional with guests
- Knowledgeable with Squirrel and Micros POS systems
- Lead server responsible for reconciling all servers' closing paperwork at the end of shift
- Bartender trainee