

**Anna Jacobs**  
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## Profile

Health care focused data analyst with experience working with EHR/EMR programs to develop comprehensive reports surrounding patient care, billing and readmission risk factors. Using logistical model, LDA, QDA and tree classification designed a system that improved readmission forecasting accuracy by 22%.

## Key Skills

- Data modeling
- Data mining
- SQL, SAS, Tableau
- Data warehousing

## Education

### Master of Science in Biostatistics

*Georgetown University, Washington DC, January 2017 - January 2020*

- Demonstrated excellence in predictive analysis using multiple, large data sets
- Designed and implemented a capstone project that identified registration errors and automated scheduling corrections, reducing student wait times by 13%

### Bachelor of Science in Mathematics, GPA 3.59

*University of Florida, Gainesville, FL, September 2013 - June 2017*

## Professional Experience

### Data Analyst I, Agriculture Co., Washington DC

*January 2020 – Present*

- Used logistic regression to improve customer preference predictions, maximizing sales efficiency and generating an 8% profit increase
- Wrote a script to rapidly identify high loss products and automated inventory updating via Excel and Access
- Collaborated with customer service to identify the most common customer complaints, generating process change suggestions that improved positive feedback rating from 76% to 89%

### Healthcare Analyst, 123 Hospital, Gainesville, FL

*November 2018 – December 2019*

- Used Crystal Reports to summarize data collected by the Florida Department of Health
- Analyzed complex data sets and created presentations that used data to generate actionable intelligence
- Established, organized and ran several fundraisers to provide scholarships to the University of Florida students, both on-campus and remote